

for Family Support DATA OVERVIEW

ACE and Arc of Washington Compiled Survey Results June 15, 2004

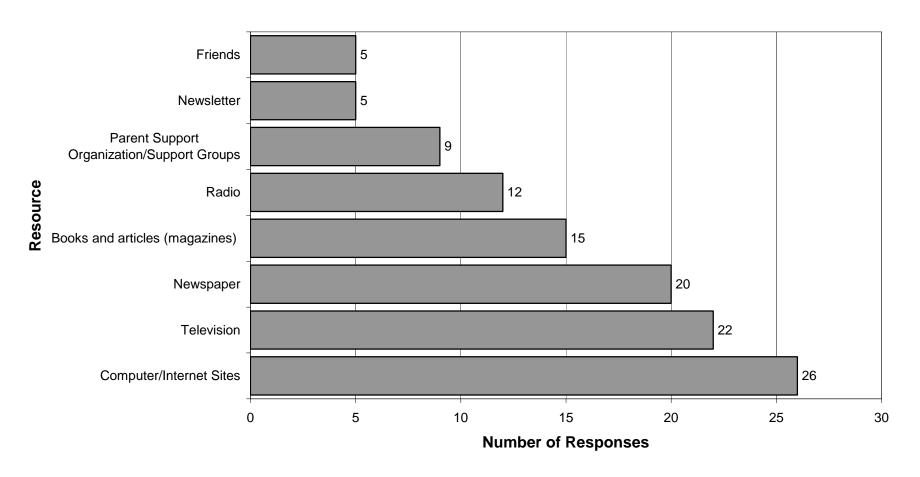
Arc Data Results

Arc of Spokane conducted or contracted for 40 interviews. Data compilations was concentrated in the rural areas of Washington state. The counties represented and number of completed interviews is detailed in the map below:

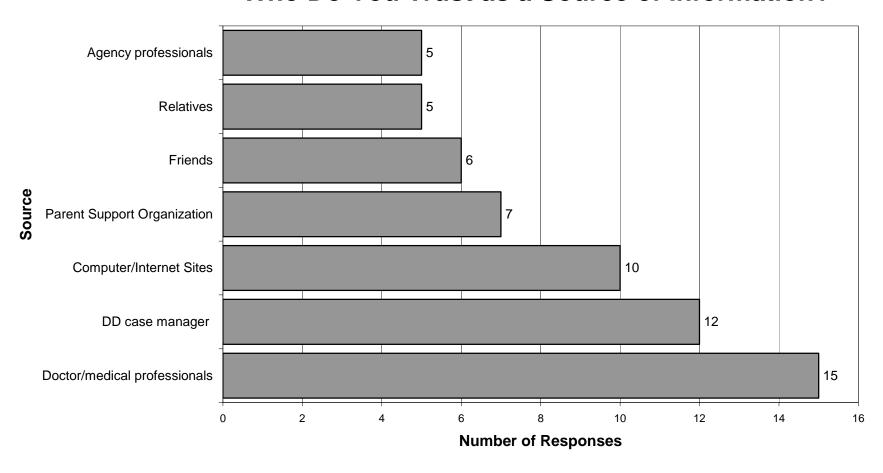


Rural Families' Response to Interview Questions

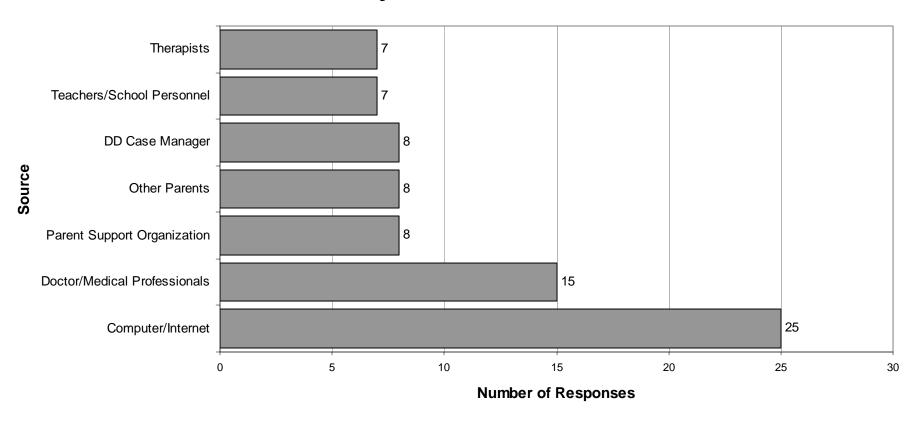
How Do You Get Information?



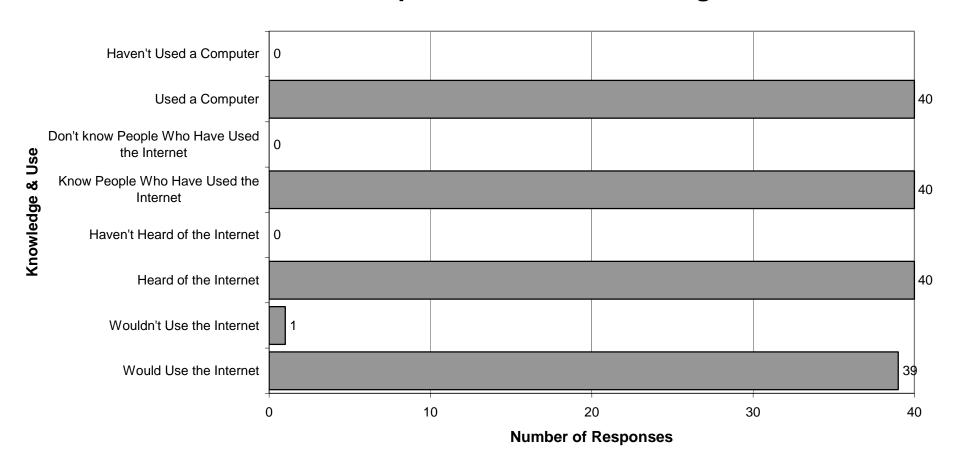
Who Do You Trust as a Source of Information?



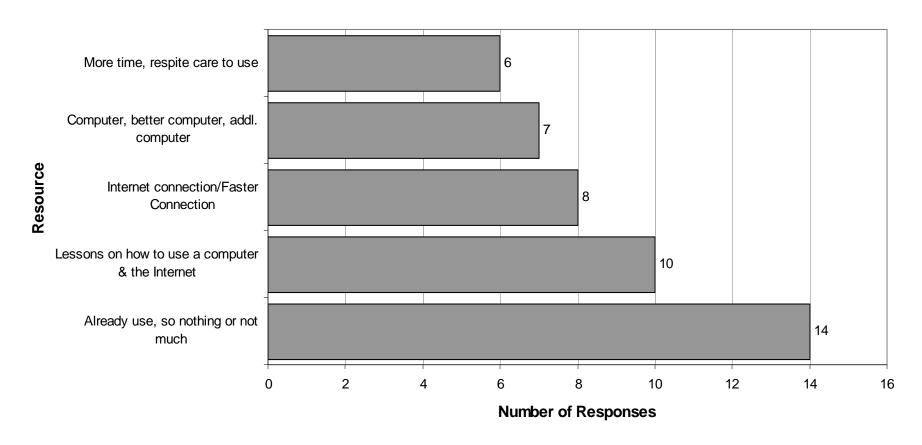
How Do You Get Information About Your Child's Disability?



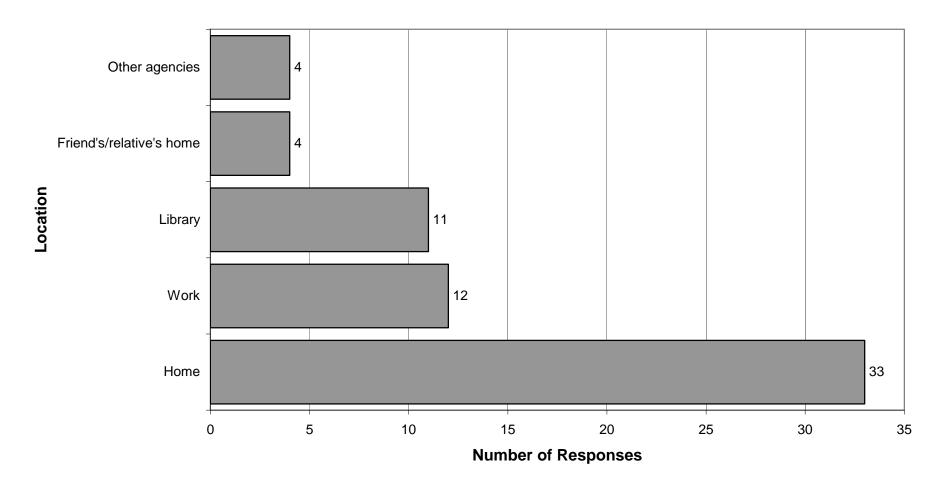
Computer/Internet -Knowledge & Use



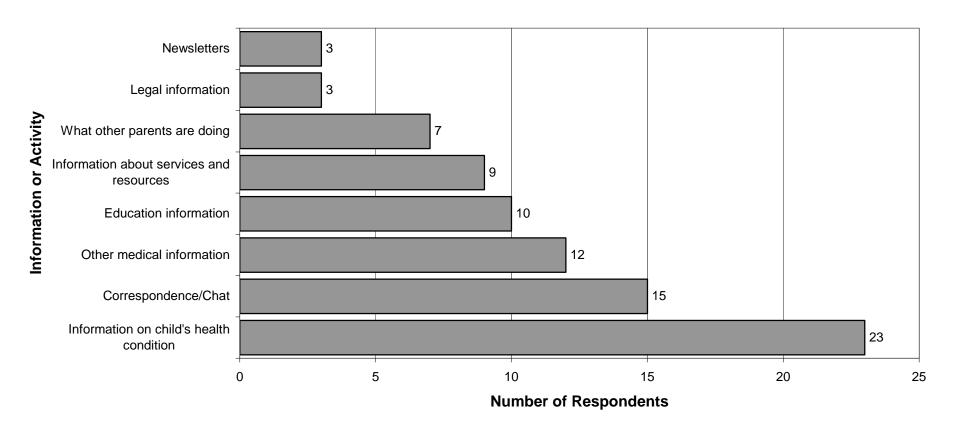
What Would Make It Useful for You to Use the Internet?



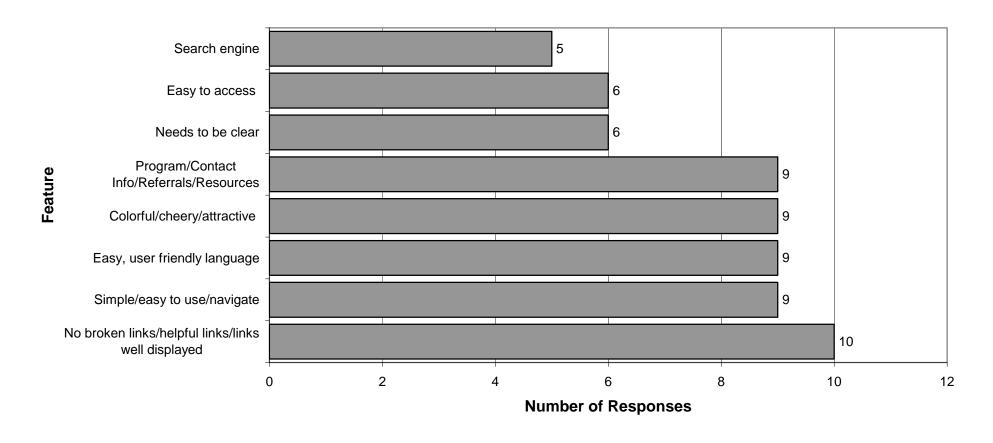
Where Would You Use the Internet?



What Information Do You Want to Get Through the Internet?



What Does an Internet Site Need to Look Like to be Useful to You?



ACE Data Results

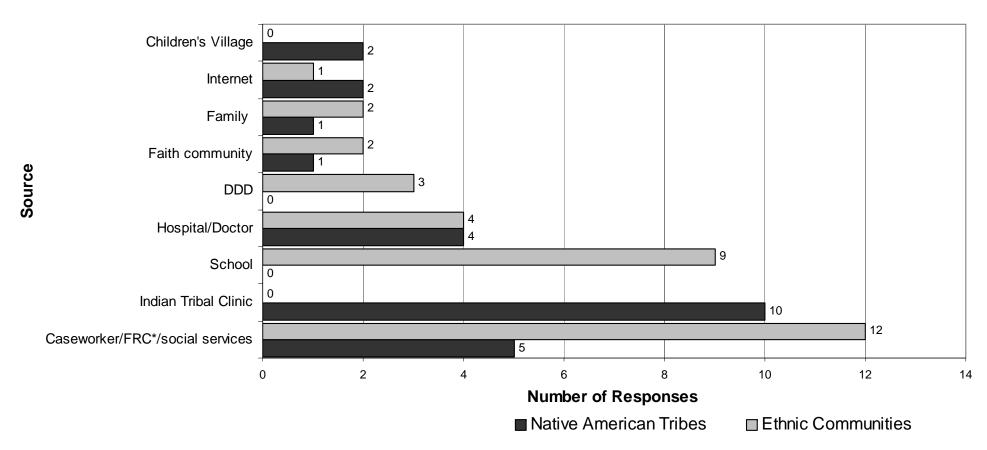
American Cultural Exchange interviewed families with a family member with a developmental disabilities in the following communities:

Native American tribes: Chehalis, Muckleshoot, Quileute, Yakama and Spokane.

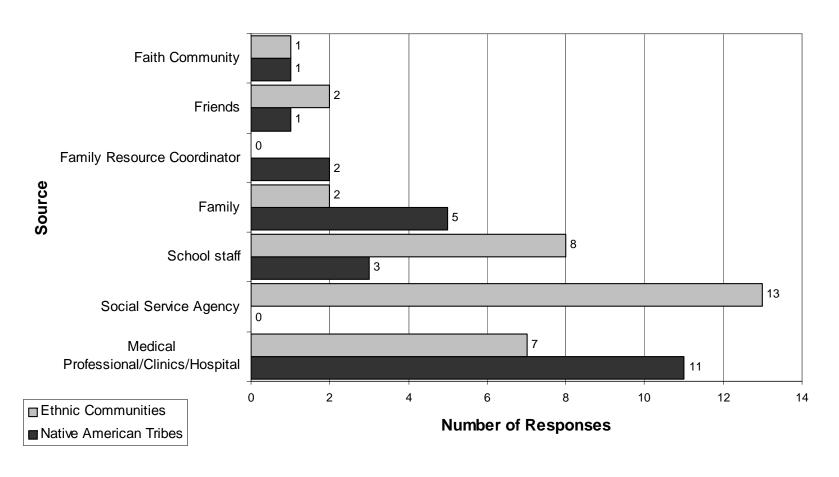
Ethnic Communities: Asian, East African, Eastern European, Hispanic and Middle Eastern

Twenty-five Native American families were interviewed, approximately 5 from each tribe. Five families from each of the ethnic communities were interviewed.

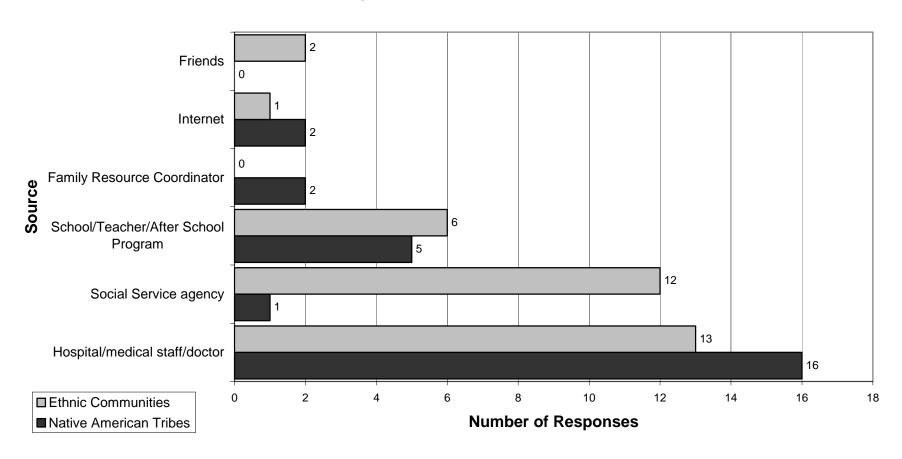
How Do You Get Information in Your Community for Supporting Your Family?



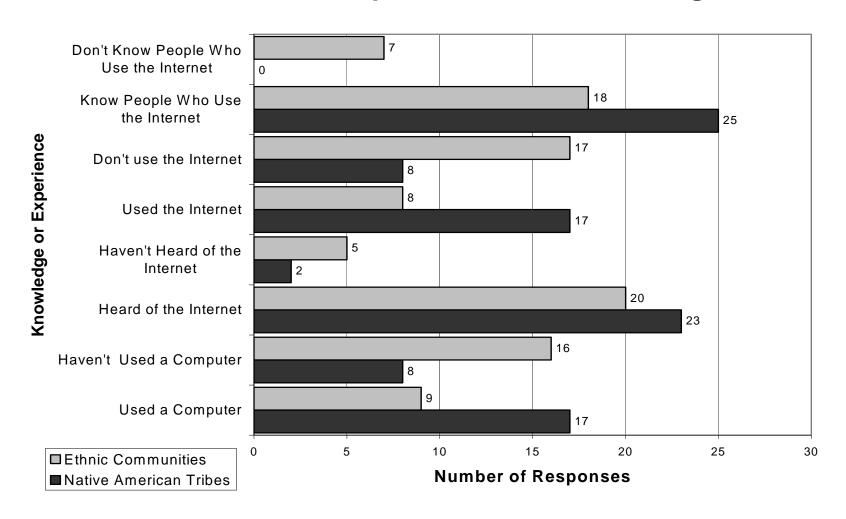
Who do You Rely on for Information in Your Community?



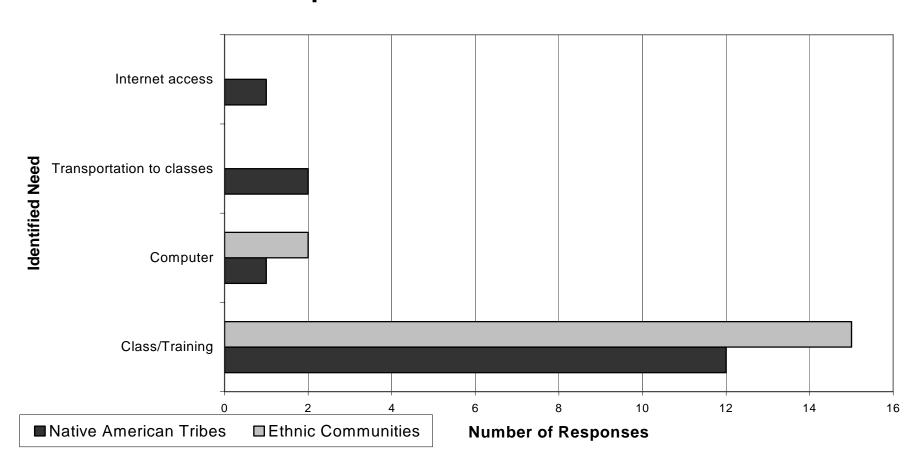
How Do You Get Information About Your Child's Disability?



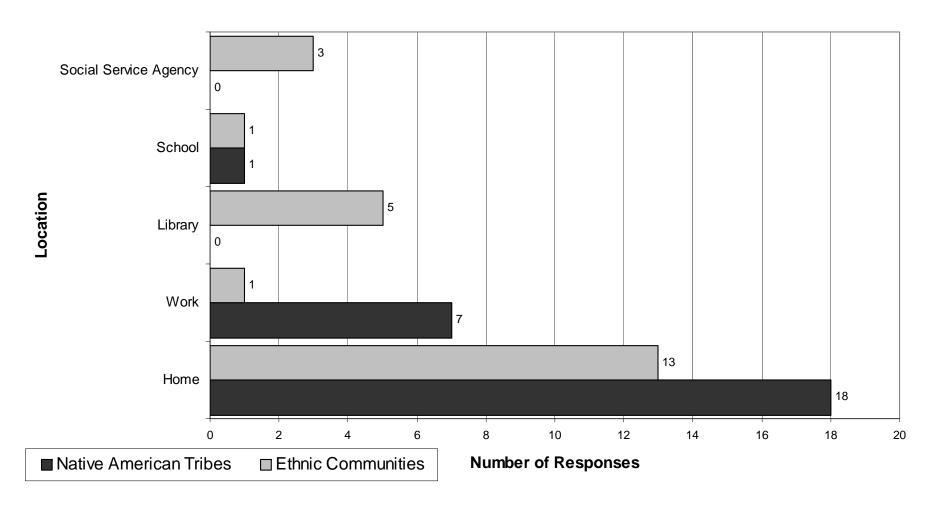
Computer Use & Knowledge



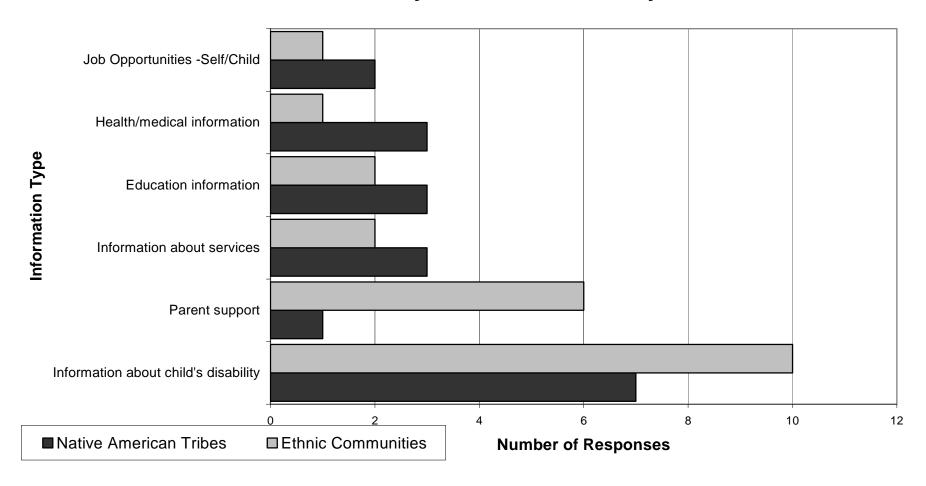
What Kind of Support Would You Need To Use a Computer or Access the Internet?



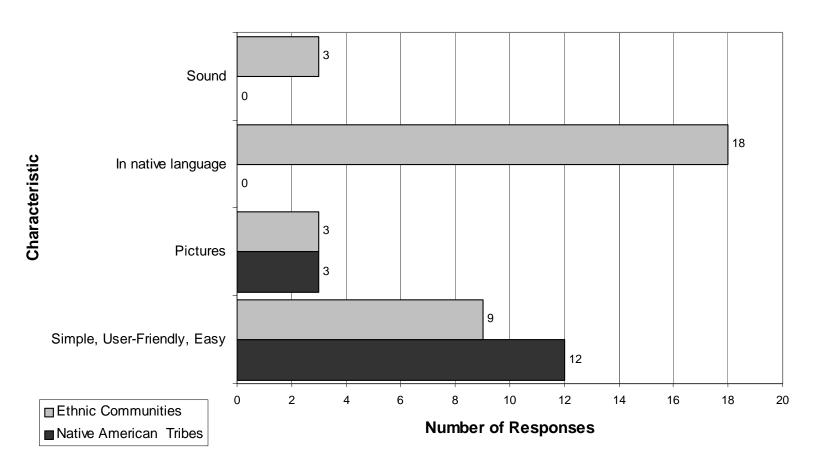
Where Would You Access the Internet?



What Information Do You Want to Get from the Internet about your Child's Disability and For Your Family?



What Does an Internet Site Need to Look Like to be Useful to You?



Computer Use and Knowledge- Comparison

